

THOMAS J. MILLER  
ATTORNEY GENERAL



IOWA DEPARTMENT OF JUSTICE  
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October 7, 2021

Craig Stevens

[REDACTED]  
Ankeny, IA 50023

Re: Craig Stevens vs Amerigroup  
File #2021-244663

**(Please refer to the above file number when communicating with our office.)**

Dear Mr. Stevens:

We have received and reviewed your letter about the above-referenced matter. From the information you provided, it appears your inquiry may more appropriately be reviewed for possible action by the agency listed below. Therefore, by copy of this letter, your information was **forwarded** to that agency for review. We anticipate the agency will respond to you after reviewing the information.

The agency may or may not take action based on your complaint. If the agency decides not to act, you may wish to consult with a private attorney of your choice or consider filing a small claims court lawsuit.

Sincerely,

A handwritten signature in black ink, appearing to read "Lisa Judge".

LISA JUDGE  
Investigator  
Lisa.Judge@ag.iowa.gov

cc: **Medicaid Provider Services**  
P.O. Box 36450  
Des Moines, IA 50315  
Phone: 515-256-4609  
Toll Free: 800-338-7909

**Office of Ombudsman**  
1112 E. Grand Avenue  
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