

Rep. Axne Office - Amerigroup Medicaid

Appel, Jacob <Jacob.Appel@mail.house.gov>

Mon 10/18/2021 10:57 AM

To: [REDACTED]

Mr. Stevens,

My name is Jacob Appel, I am a Caseworker for U.S. Representative Cindy Axne, specializing in Medicare casework.

I wanted to confirm that our office received your mail regarding Amerigroup's tragic denial of potential life-saving Spravato treatment in your daughter's case. Medicaid is administered by the State of Iowa, which have contracted with private insurance group Amerigroup to directly manage policies. Our office does not have the ability to directly intervene in this process, and previous attempts to reach out to Amerigroup or Iowa DHS have been unsuccessful (they have no requirement to respond to our federal office).

In Medicaid cases, we have to refer constituents to their state legislators for additional oversight. For your address (3306 SW Cherry Ct, Ankeny) that would be:

State Representative Garrett Gobble

- Garrett.gobble@legis.iowa.gov
- 515-639-0136

State Senator Jack Whitver

- Jack.whitver@legis.iowa.gov
- 515-281-3371
- 4019 NE Bellagio Cir, Ankeny, IA 50021

If you haven't yet, you might also try contacting Iowa Department of Human Services Interim Medicaid Director Julie Lovelady. I reached out earlier today on your behalf, but as I mentioned there is no requirement that she responds to our office. I have opened a case internally on your behalf, and will follow up on my request if I do not hear back, but I will have to then close the case if I cannot secure a response.

- jlovela@dhs.state.ia.us
- 515-256-4644
- Office: 100 Army Post Road, Des Moines, IA 50315

I truly wish there was more oversight that our office could provide on your behalf. Your experience, while unique, is joined by so many other unique stories concerning Amerigroup. Congresswoman Axne continues to oppose the state's move to privatized Medicaid, and your voice will only harden that resolve.

Best, Jacob

Jacob Appel | District Representative and Caseworker
Congresswoman Cindy Axne (IA-03)
501 5th Ave,
Council Bluffs, IA 51503
712-790-0978 (work cell)
jacob.appel@mail.house.gov



@RepCindyAxne

axne.house.gov

Subscribe to Rep. Axne's newsletter by clicking [here](#).